

FIRST CLASS MAIL MAILING LABEL

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

*May 15, 2007*  
Date  
*Susan Attilburg*  
Buchanan Ingersoll & Rooney PC



Patent  
Attorney's Docket No. 009683-379

*AF*  
*JFW*

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of: )  
)  
Fumino Okamoto et al. )  
)  
Application No.: 09/904,528 )  
)  
Filed: July 16, 2001 )  
)  
For: SYSTEM AND METHOD )  
CAPABLE OF APPROPRIATELY )  
MANAGING CUSTOMER )  
INFORMATION AND )  
COMPUTER-READABLE )  
RECORDING MEDIUM HAVING )  
CUSTOMER INFORMATION )  
MANAGEMENT PROGRAM )  
RECORDED THEREIN )

Group Art Unit: 3623  
Examiner: Jonathan G. Sterrett  
Confirmation No.: 2297

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*5/30/07*

**RESPONSE TO FINAL OFFICE ACTION**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
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Dear Sir:

In response to the Final Office Action mailed on January 16, 2007, please amend the above-identified application as follows: